

### QUICK GUIDE TO MICHELIN' TIRE WARRANTIES



### A PROMISE OF THIS MAGNITUDE CAN ONLY COME FROM MICHELIN.

## 30-DAY SATISFACTION GUARANTEE

If you're not 100% satisfied, bring the tires and original sales receipt back to the place of purchase within 30 days for a new set of tires.<sup>12</sup>

# 3-YEAR FLAT TIRE CHANGING ASSISTANCE

A qualified service professional will change your flat tire or provide towing at no charge, 24/7.<sup>12</sup>

## LIMITED MILEAGE WARRANTY

MICHELIN® passenger and light truck tires are covered by a limited warranty for treadwear.<sup>1,3</sup> At Michelin, we strive to be a leader in tire technology advancement, which is why we stand behind every tire with the Michelin Promise Plan." This comprehensive protection package includes a limited mileage warranty on virtually every tire we make. This is just one of the many reasons why drivers are able to purchase a set of MICHELIN® tires with confidence.

Use this guide to determine the warranty information for specific MICHELIN® tires. Here you'll find tire speed ratings, seasonal type and mileage coverage, for easy reference when explaining the differences in tire warranty coverages to your customers.

# For more information, head to **MichelinLearningInstitute.net**.

You can also download Michelin Promise Plan™ assets on Michelin Dealer Connect to start driving customers to your store.

<sup>&#</sup>x27;Certain conditions and limitations apply. See Michelin Owner's Manual for complete description and details. 'Original Equipment tires are excluded. 'Excludes DOT-approved competition tires (e.g., MICHELIN\* Pilot\* Sport Cup tires). Mileage warranties vary by tire line. See your tire retailer or MichelinMan.com for more details on specific mileage warranties, including those for split fitments.

The Michelin Promise Plan is designed for replacement tire purchases. MICHELIN tires that come as original equipment on model year 2011 and newer vehicles will be covered by a limited warranty for treadwear.

# MICHELIN® LIMITED MILEAGE WARRANTIES



#### **Passenger Car and Minivan Tires**

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Defender*	T/H	All-Season	90k
Energy <sup>™</sup> Saver A/S	S/T/H	All-Season	65k
Energy <sup>™</sup> Saver A/S	V	All-Season	55k
Energy <sup>™</sup> LX4 <sup>®</sup>	Т	All-Season	50k
Energy <sup>™</sup> LX4® PAX	Т	All-Season	36k

#### Ultra-High Performance Sport Tires

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Pilot <sup>®</sup> Sport A/S 3	H/V/ W/Y	All-Season	45k
Pilot® Super Sport	Y	Summer	30k
Pilot <sup>®</sup> Sport PS2 <sup>™</sup>	Y	Summer	20k
Pilot® Sport 3	Y	Summer	20k

#### Winter Tires

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Latitude® X-Ice® Xi2	T/H	Winter	40k
Latitude® X-Ice® Xi2 ZP	T/H	Winter	30k
LTX® Winter	R	Winter	40k
X-Ice® Xi3	T/H	Winter	40k
X-Ice® Xi3 ZP	Н	Winter	30k
Primacy <sup>™</sup> Alpin <sup>®</sup> PA3 <sup>™</sup>	Н	Winter	35k
Pilot <sup>®</sup> Alpin <sup>®</sup> PA4 <sup>™</sup>	V/W	Winter	30k
Latitude® Alpin® HP	Н	Winter	25k
Latitude <sup>®</sup> Alpin <sup>®</sup> LA2	H/V	Winter	25k

#### Touring Tires

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Premier® A/S	H/V/W	All-Season	60k
Primacy <sup>™</sup> MXV4 <sup>®</sup> *	T/H/V	All-Season	60k
Primacy <sup>™</sup> MXM4 <sup>®</sup> *	H/V	All-Season	55k
Primacy <sup>™</sup> MXM4®*	W	All-Season	45k
Primacy <sup>™</sup> MXM4®ZP*	H/V	All-Season	30k
Pilot® MXM4®	H/V	All-Season	50k
Pilot® MXM4®	W	All-Season	40k
Pilot <sup>®</sup> MXM4 <sup>®</sup> PAX	V	All-Season	36k
Pilot <sup>®</sup> MXM4 <sup>®</sup> ZP	W	All-Season	30k
Energy <sup>™</sup> Saver	Н	Summer	50k
Energy <sup>™</sup> Saver	V/W	Summer	40k
Primacy™ HP	H/V	Summer	45k
Primacy™ HP	W/Y	Summer	35k
Primacy™ HP ZP	V/W/Y	Summer	30k
Primacy <sup>™</sup> 3	V/W/Y	Summer	35k
Primacy™ 3 ZP	H/V/W/Y	Summer	30k
Pilot <sup>®</sup> Primacy <sup>™</sup>	W/Y	Summer	30k
Pilot <sup>®</sup> Primacy™PAX	W	Summer	36k

#### Light Truck, SUV and Crossover Tires

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TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Defender® LTX® M/S	T/H	All-Season	70k
Defender® LTX® M/S	R	All-Season	50k
LTX® M/S2*	R/T/H	All-Season	70k
Latitude® Tour*	S/T	All-Season	65k
Premier® LTX®	H/V	All-Season	60k
LTX® A/T²	R/S/T	All-Season	60k
LTX® M/S	S/T/H	All-Season	60k
Latitude® Tour HP™	H/V	All-Season	55k
Latitude® Tour HP™	W	All-Season	45k
Latitude® Tour HP™ ZP	Н	All-Season	30k
XPS Traction®	Q	All-Season	25k
Latitude <sup>®</sup> Diamaris <sup>®</sup>	V/W	Summer	25k
4x4 Diamaris®	V/Y	Summer	20k
Latitude® Sport	V/W/Y	Summer	20k

#### **Customer-Specific Tires**

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TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Defender® XT	T	All-Season	90k
X° LT A/S	T/H	All-Season	50k

#### MILEAGE WARRANTY CONDITIONS AND LIMITATIONS

Excludes DOT-approved competition tires (e.g., Michelin\* Pilot\* Sport Cup tires). Mileage warranties apply to tires that come as original equipment on model year 2011 and newer vehicles. Some vehicles come from the vehicle manufacturer with "split fitments"— meaning different size tires on the front and rear axles. Because these tires cannot be rotated as recommended by Michelin, the mileage warranty on each rear tire will cover half the number of miles as the standard mileage warranty for that particular tire design. ZP (Zero Pressure) tires have the same mileage warranty as the standard tire line they are part of, but not to exceed 30,000 miles. PAX\* System tires are covered by a 36,000-mile warranty. MICHELIN\* Winter tires require documentation of the timing of the installation and removal of the tires each winter to maintain coverage under the limited warranty for treadwear. Winter is defined as the period beginning on or after September 1 of a given year and ending no later than April 30 of the following year.